

SUBJECT: Caution about not mixing different size originals with DF-43

DATE: Nov. 15, '96

PAGE: 1 of 1

PREPARED BY: T. Itai  
CHECKED BY: S. Fujii

for



FROM: 2nd. Field Information Dept. QAC

## CLASSIFICATION:

☒ Action Required☐ Troubleshooting☐ Retrofit Information☐ Revision of service manual☐ Information only☐ Other

## MODEL:

AD-1

**Instruct customers not to mix different size originals when feeding them with the DF-43.****Note :** The same width of originals, such as A4 and A3, can be mixed in facsimile mode only.**Reason:**

With the DF-43, the original size will be detected when the originals are placed on the original table. Therefore, when mixing different size originals on the table, the maximum size detected will be used for all pages of the original.

**Symptoms when mixing different original sizes:**

In copying mode:

- The machine will select the copy paper size to match the maximum original size.
- In auto reduce/enlarge mode with the designated copy paper size, the reproduction ratio will be selected to match the maximum original size.

In facsimile mode:

- When mixing the same width of originals, the facsimile transmission will be made properly.
- If mixing originals with different widths, the originals with a smaller width will be transmitted with a white margin at the left end, as originals will be scanned with the maximum width.

SUBJECT: Replacement of the Original Holder Sheet

DATE: Nov. 30, '96

PAGE: 1 of 1

PREPARED BY: T. Itai  
CHECKED BY: S. Fujii

for



FROM: 2nd Field Information Dept. QAC

**CLASSIFICATION:**

☒ Action Required

☐ Troubleshooting

☐ Retrofit Information

☐ Revision of service manual

☐ Information only

☐ Other

**MODEL:**

AD-1 (DF43)

When the original holder sheet (P/N A6281615) needs to be changed, paste a new sheet over the current one.

**Note :**

The maximum number of sheets that can be pasted on top of each other is limited to two (2) sheets. When it necessary to paste more sheets (1 original sheet and 2 pasted sheets), please replace the following 3 parts at the same time.

-Original Holder Bracket (A1931613)

-Original Holder Pad (A1931614)

-Original Holder Sheet (A1931615)



## RTB Correction

Reissue date: **15-Apr-97**

The items in bold italic have been corrected or added.

Model: AD1 (DF43)		Date: 28-Feb-97	No: 019	1/2
Subject: Black stripes			Prepared by: K. Ugaeri	
From: QAC 2nd Field Information Dept .			Checked by: S. Fujii <i>T. Inoue</i>	
Classification:	<input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required <input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision <input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information <input type="checkbox"/> Other ( )			

## SYMPTOM

Black stripes when using the sheet scanner

## CAUSE

Dust on the exposure glass.

## SOLUTION

1. The **three** mylars have been added on the original scale (A6283192) to prevent the scanning position on the exposure glass from becoming dirty.

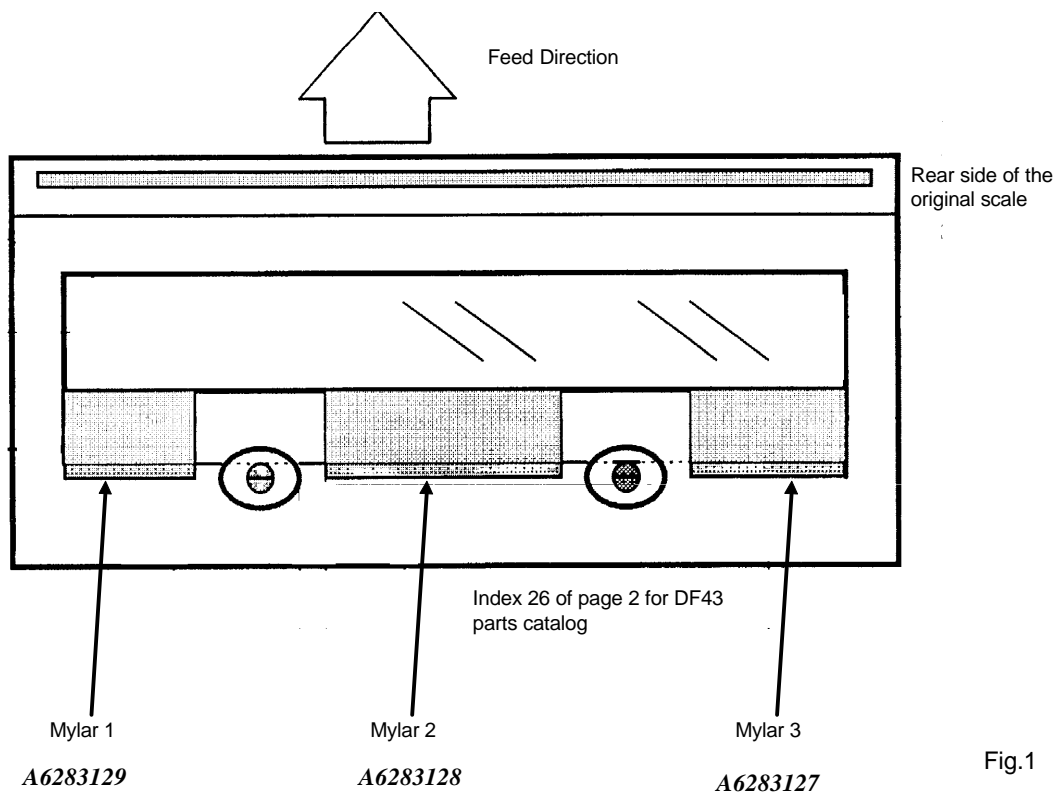


Fig.1

Model: AD1 (DF43)	Date: 28-Feb-97	No: 019	2/2
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Because the contact position of the original becomes dirty with paper dust, it has been moved from the scanning position by using mylars.

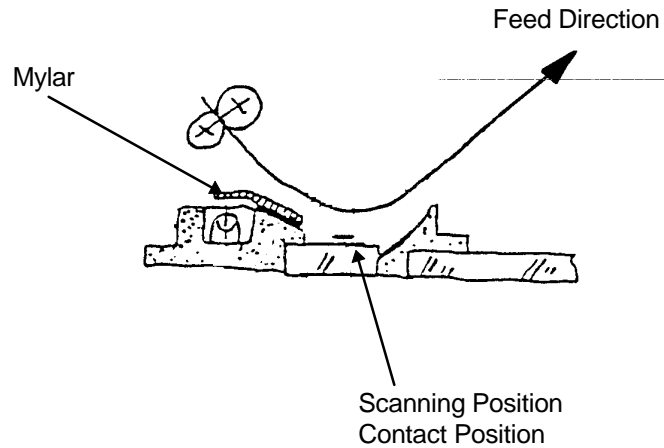


Fig. 2

2. The surface of the exposure glass has been treated by the mater replant process.

Note: This exposure glass has a white mark. This mark must be at the bottom rear side at installation.

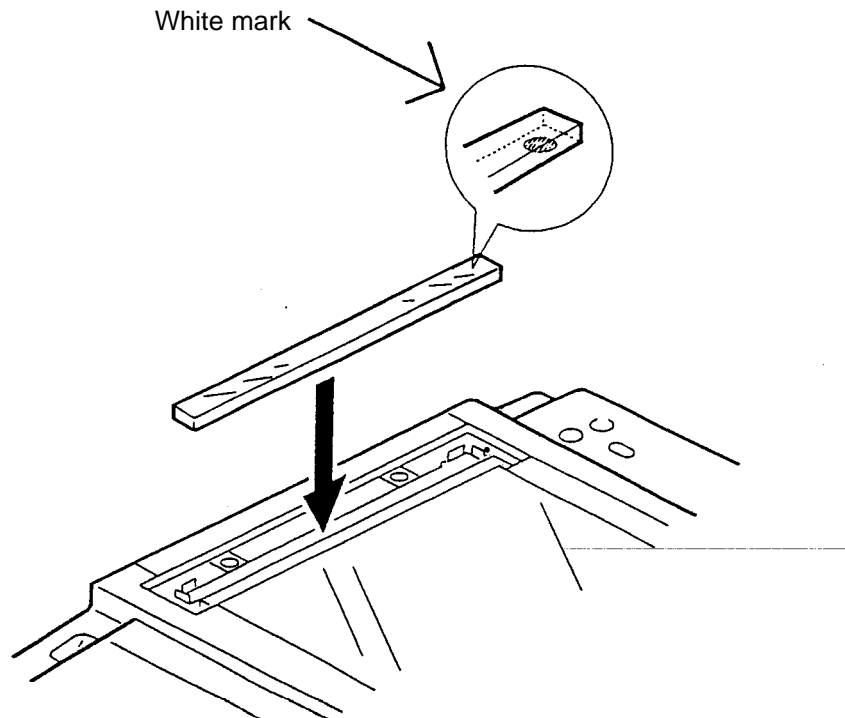


Fig. 3

Model: AD1 (DF43)		Date: 28-Feb-97	No: 022	1/1
Subject: Front Guide Plate and Rear Guide Plate			Prepared by: Horiike	
From: QAC 2nd Field Information Dept .			Checked by: S. Fujii	
Classification:	<input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> Part information <input type="checkbox"/> Action required <input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision <input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information <input type="checkbox"/> Other ( )			

## SYMPTOM

The left cover cannot be closed.

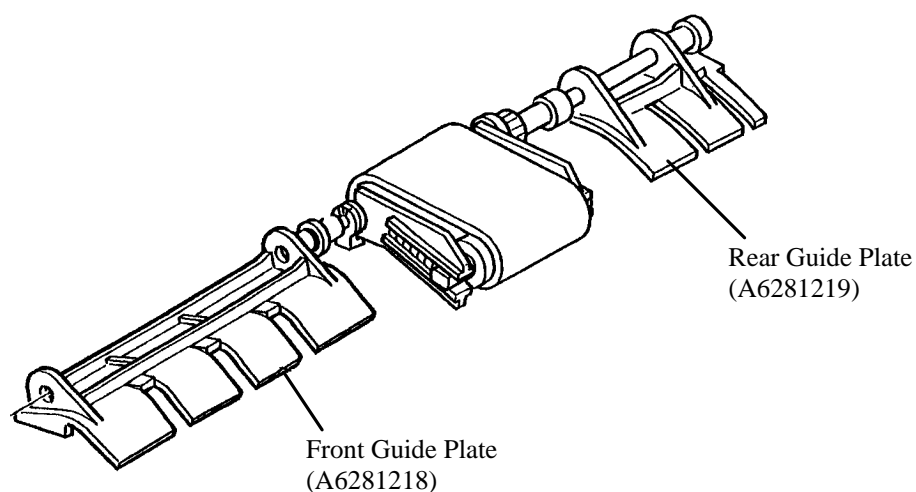
## CAUSE

The Front or Rear Guide Plate was accidentally turned to the left when the operator removed a jammed original, because these plates are difficult to see.

## SOLUTION

The color of the Front and Rear Guide Plates has been changed from black to a clear color.

	Current	New
Front Guide Plate	A628 1218B	A628 1218C
Rear Guide Plate	A628 1219B	A628 1219C

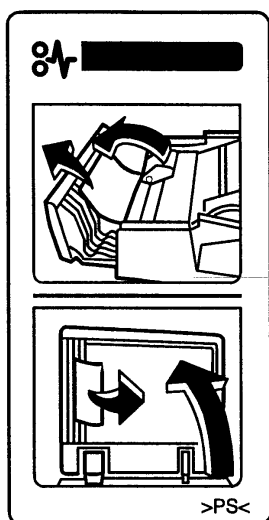


Model: AD1 (DF43)		Date: 28-Feb-97	No: 024	1/1
Subject: Original Jam Decal			Prepared by: Horiike	
From: QAC 2nd Field Information Dept .			Checked by: S. Fujii	
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required	
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision	
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information	
	<input type="checkbox"/> Other ( )			

To make the removal procedure for a jammed original easier to understand, the drawing on the decal has been changed

[Jam Removal Decal] A628 6031B → A6286031C

OLD



NEW

